

eCommitment

We will:

- Try our best to make sure you can safely access and engage with the Y online and get the most out of our services
- Make sure to get permission from your parent or caregiver before we engage with you online
- Always make sure that a parent or caregiver and / or other Y People are copied into everything that we send you
- Only communicate with you about Y related activities, from a Y approved device (unless we are providing youth or counseling services.)
- Get permission from your parent or caregiver before we post or share any photos or videos of you
- Make sure that the right people are told about any concerns you may let us know about and the Safeguarding Children and Young People Policy and your Member Y Safeguarding Procedure is followed at all times
- Do our best to make sure that any information you give to us is protected under privacy laws
- Ensure you are told if we record any of our engagements with you online

If you direct or private message us about your concerns, the Y Person who sees your message will request your contact details and share your concerns so the right Y Person can help you.

We will not:

- Message you privately or one on one unless we are providing youth or counseling services.
- Message you using a personal account -we will only use approved Y profiles. If you are unsure or don't recognise the profile, please speak with an adult you trust.
- Post or share pictures or videos of children and young people - who participate in our programs -on a personal profile (we will only use approved Y profiles)
- Post or share any inappropriate pictures of children or young people on any profiles
- Swear, use adult language or talk about anything that is inappropriate when communicating with children and young people
- Bully you or force you to do anything or share anything
- Encourage you to keep what we talk about a secret, or what you talk about with anyone else
- Ask you to meet us anywhere for any reason other than what is appropriate in the program or service you are involved in
- Share your information with other people without getting permission from you and your parent or caregiver
- unless we have to by law- for example when you tell us that someone is trying to harm you
- Encourage you to visit sites that we think may have viruses or where your information is not protected



If you have seen something or felt something that concerns you, speak to a Y Person that you trust face to face, over the phone or by email.



Use the QR code to find the right contact for your Member Y.

