

Easy Read Conflict of Interest

Y employees must always act in your best interest.



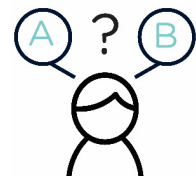
The Y has responsibility to manage any conflicts of interests as they may relate to you.



A conflict of interest will arise when a Y employee uses their professional or official capacity for a personal benefit.



A conflict of interest may affect the way a person acts, decisions they make or the way they vote on group decisions.



The Y will ensure that you will be treated equally.



No other client will be given preferential treatment above you.



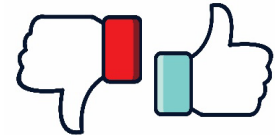
The Y will ensure that its actions does not impede your right to choose and control your decisions.



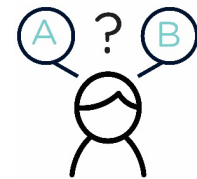
Your Support Worker or Support Coordinator will advise you if a conflict arises.



The Y will ensure that information about support options is transparent and promotes your choice and control.



You will not be influenced to select Y as your provider. It is your decision.



For further information, please contact us follows:



1300 69 9622



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inclusion.ymca.org.au



Send a letter to the General Manager,
YMCA Whittlesea, PO Box 375, South Morang 3752, VIC



In person to any YMCA Whittlesea employee or Volunteer